



MANAGED MOBILITY SERVICES

Managing enterprise cellular is no easy task. Unconsolidated invoices, no visibility into appropriate spending, manual reconciliation and charge-backs, and no easy way to manage lines, plans, and employee usage. The major carriers have no incentive to help their customers spend less, so businesses invest significant manual effort by personnel in many functional areas including support desk, device management, finance, procurement, and more. Enterprises are also adapting to work-from-home and hybrid workforce transformations that have made it challenging to handle physical device management, both planned and unplanned, such as employee onboarding and offboarding, and break-fix. Close-to-the device services consume valuable resources with highly tactical, manual tasks.

All Covered has a solution to both of these challenges, relieving businesses from manual workflows, optimizing spending, and providing visibility and automation. Our Managed Mobility Services offering includes best-in-class telecom expense management optionally combined with managed device services.

Cellular-enabled devices exist to support the business, not the other way around. Let us help free your team's time to focus on business productivity, transformation, and strategy.

CUSTOMIZED TO FIT YOUR NEEDS

- **Apple and Android support, wide mobile device management support, wide carrier integration**
- **Order management automation**
- **Consolidation and optimization of billing, lines, usage, charges, plans, upgrades, and features**
- **Automated handling of billing and charge backs by departments and cost centers**
- **Best-in-class business intelligence with full portal visibility, reporting, and analytics**
- **Company admin and user self service interfaces**
- **Dedicated configuration center for lifecycle management, including device recovery, cleaning, re-configuration, and spares pool management**
- **Dedicated technical manager**

OPTIONAL SNAP-ONS

- **Coast-to-coast help desk with mobile and Apple experience**
- **Authorized Apple repair**



Telecom Expense Management



Mobility Portal



Audit & Optimization



Customized Device Store



Allocation & Chargeback



Procurement & Recovery



Cleaning & Sanitizing



Diagnostic Testing



Configuration



Spares Pooling



Kitting & Shipping