



KONICA MINOLTA

Giving Shape to Ideas

Konica Minolta, your partner for Professional IT Services.

IT services

To complement our award-winning document systems and workflow solutions, Konica Minolta helps business leaders in medium and large scale companies meet the challenges of today's fast-moving competitive environment with a range of IT Services—comprehensive support programs and capabilities that can be customized to your needs. Help desk, application services, cloud services, managed IT and more—All Covered IT Services from Konica Minolta does it all, increasing your productivity without adding personnel to your payroll.

All Covered 

IT SERVICES FROM KONICA MINOLTA



Expertise.

Proven expertise in supporting your business. Combining Konica Minolta technology with the IT management expertise of our All Covered IT Services division is a win-win solution for your business. Our proven experience in customized IT management programs brings you in-depth talent, on-demand services and comprehensive IT management resources to drive your productivity—and free your IT team to concentrate on accomplishing business goals.

IT Services Overview

Serving the IT management needs of medium and large scale organizations

Leading the industry in outsourced IT services

Covering the specialized needs of key verticals: Legal, Education, Healthcare, Architecture, Accounting, Insurance, Service Industry and many more

24/7 Help Desk and Network Operations Centers located in the U.S.

Benefits

Augment internal IT with professional resources

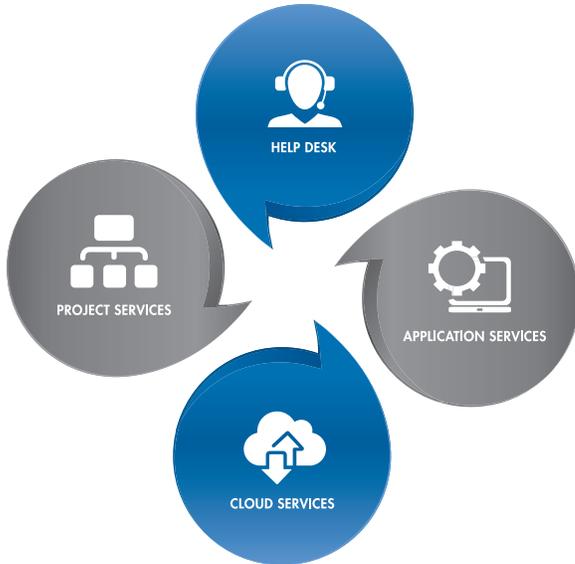
Allow focus on key strategic initiatives

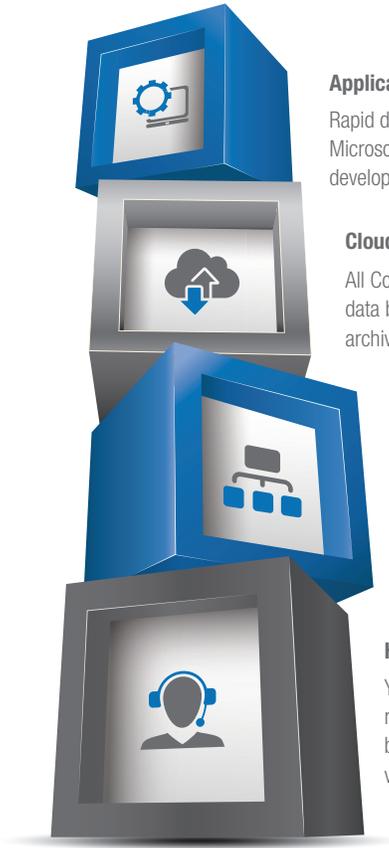
Increased employee satisfaction through dedicated end user help desk

Faster completion of upgrade projects

Cloud resources for data management and mobile access

Business intelligence and customized applications





Application Services

Rapid deployment of collaboration and workflow systems using Microsoft SharePoint and .NET applications and custom application development for new initiatives and business intelligence.

Cloud Services

All Covered can bring you all the benefits of cloud services—immediate data backup, storage and retrieval of key business documents, email archiving, proposals, invoices, compliance paperwork and more.

Project Services

We can assist you in replacing or upgrading your hardware and software for maximum value, integrating new MFP devices into your existing network, even relocating your business infrastructure when you move your office or data center.

Help Desk

You can have pro-active and preventative maintenance, 24x7x365 remote network monitoring, process management to correct issues before they become problems and U.S.-based help desk support via telephone or online.

Performance. Comprehensive services for outstanding performance. With years of experience, hundreds of trained engineers and branch locations across the U.S., Konica Minolta's All Covered IT Services group has helped thousands of businesses take control of their IT environment without increasing their payroll. As a one-point source for managing change and measuring results, All Covered can provide a scalable, end-to-end solution customized for your needs.



All Covered's trained personnel provide a broad and deep range of specialized resources and skill-sets, available to you at any and all times with extensive certification in the latest IT technologies and platforms—giving you a flexible, scalable and expandable array of services that complement your core business functions.

Outsourced Help Desk

Level I, II and III
Onshore
English-Speaking
ITIL Compliant

Application Development

SharePoint
.NET
Web Apps
Mobile Worker
Business Intelligence

Project Support

Multi-Location
Staff Augmentation
Lifecycle Management



Partner. Konica Minolta—your IT services partner. For all your document workflow solutions and IT management needs, count on Konica Minolta. Konica Minolta Business Solutions U.S.A., Inc. is a leader in advanced document management technologies and IT Services. We focus on complete business solutions, including production print systems, digital presses, multifunctional products (MFPs), managed print services and managed IT solutions. For the 7th straight year, Konica Minolta has been recognized as the #1 Brand for Customer Loyalty in the MFP Office Copier Market by Brand Keys—and for an unprecedented fourth consecutive year, Buyers Laboratory LLC (BLI) has named Konica Minolta as the winner of its “A3 MFP Line of the Year” award.

PARTNERSHIP

Konica Minolta can help give shape to your ideas and partner with you to achieve your corporate objectives. Contact us to realize opportunities in:

Information Management

Enterprise Content Management (ECM)
Document Management
Automated Workflow Solutions
Business Process Automation
Security and Compliance
Mobility

IT Services

Application Services
Cloud Services
IT Security
Managed IT Services
IT Consulting & Projects

Technology

Office Multifunction Business Solutions
Commercial and Production Printers
3D Printers
Wide Format Printers
Laptops, Desktops and
Computer Hardware
Servers and Networking Equipment
Optimized Print Services (OPS)
Facilities Management



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