GET TO KNOW THE DEVICE SERVICES TEAM
CROSS-PLATFORM DEVICE EXPERTISE AND SERVICES

Apple Authorized Service Provider   **Apple** Authorized Reseller   **Google** PREMIER Partner   **Microsoft** Gold Partner

DEVICE LIFECYCLE SERVICES

We support customers transitioning to remote or hybrid workforce models, high turnover workforce models and specialty programs. We assist customers with device procurement, recovery, cleaning and sanitizing, re-configuration, spares pool management, as well as on-demand kitting and shipping.

All Covered doesn't treat device lifecycle services as a tacked-on activity. We have a practice team dedicated entirely to close-to-the-device services. We have specific expertise on the Windows, Google, and Apple platforms and deep experience with custom projects, fulfillment programs, scaled deployments, launch events, and more.

MANAGED MOBILITY SERVICES

Combine complete device lifecycle management of mobile devices including, smartphones, tablets, laptops, hotspots, M2M products, and cellular-enabled business devices of every type. Our Managed Mobility Services includes complete telecom expense management, featuring:

- Cutting-edge mobility portal
- Expert audit and optimization services
- Customized device procurement store
- Detailed cost allocation and charge-back workflows
- Wireless and wireline optimization

MANAGED MAC

Expert, comprehensive, and affordable management of Apple endpoints available for any environment. Ideal for customers who have interest in, or a mandate to deploy Macs devices in a professional setting, but would prefer to have experts handle administration and support.
Managed Mac includes:

- Best-in-class MDM
- MDM administration
- End-user help desk

MAC JOURNEY SERVICES

For customers who want to build expertise internally, Mac Journey Services focuses on developing a standards-based model based on experience and established best practices. Ideal for organizations who offer employees a choice of computer. Designed in a multi-phase approach, we address:

- Remote environment discovery and testing
- MDM platform build-out and optimization
- Identity and access management for macOS devices
- Zero-touch configuration
- Optimizing end user experience for deployment and self-service
- Optional follow-up support

SCALABLE DEVICE DEPLOYMENT

We have formidable configuration capabilities with a 25,000 sq. ft., purpose-built, climate-controlled configuration center. We configure and deploy thousands of units per month for customers around the country. Each deployment project is assigned an experienced project manager. deep experience with custom projects, fulfillment programs, onsite deployment, launch events, and more.

For more specific details, contact our customer engagement team at **deviceservices@allcovered.com**

Contact All Covered toll-free at **866-446-1133** or visit **www.allcovered.com**

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